

# Digital Cookie®

## Order Received (Shipped/Donated)

Congratulations! Your Girl Scout received an order! There's nothing you need to do—except remind your Girl Scout to send a **Thank-You email**. Follow the steps below to view these orders.

#### **Step 1: View Orders**

- Tap Log In Now in the email, or go to digitalcookie.girlscouts.org and log in.
- Tap the Orders link from the menu icon or tap View
  Orders from the dashboard.
- Scroll down to the bottom of the page to see the compelted order section.
- In this section, the columns displayed may vary based on your phone's settings. To adjust what you see, tap the Show/Hide Columns buttons and select the columns you want to display or hide.



### Step 2: View Order Details

Click the customer's name to see full details, including any donated boxes.
 Tip: Encourage your Girl Scout to send thank-you messages—this helps turn customers into repeat buyers!

### **Step 3: Add Customer to Contact List**

- If the customer isn't in your contact list:
  - o Check the box next to their name → Tap **Add to Customer List**
- This allows your Girl Scout to send thank-you emails now and marketing emails next year.

